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# YOUR COUNCILLORS WORKING FOR YOU!

*Our Ward 3 Newsletter*

**905.420.4605**



## PICKERING RESPONDS TO RESIDENT SAFETY

The City of Pickering was amongst the earliest to react to the COVID-19 Pandemic with actions that include:

- Declaring an emergency
- Establishing our Emergency Measure Executive Committee
- Closing City facilities and playgrounds
- Waiving penalties and interest on property taxes (for 60 days effective with the April property tax instalment (April 28))
- Arranging for City Council and staff to work remotely
- Working with residents, federal and provincial governments to ensure a consistent communication on COVID-19
- Distributing professional health advice
- Enforcing physical distance rules

## KEEP UP-TO-DATE ON COVID-19

Visit [pickering.ca/COVID19](http://pickering.ca/COVID19) for a complete and detailed list of impacted areas.

For up-to-date information regarding the status of cases in Durham Region, see the Durham Region Health Department's website: [durham.ca/COVID19](http://durham.ca/COVID19).

For frequently asked questions, visit [durham.ca/COVID19/Frequently Asked Questions](http://durham.ca/COVID19/FrequentlyAskedQuestions).

## Roles and Responsibilities during COVID-19 Pandemic

Connect with Your City: 905.683.7575 | [customer@pickering.ca](mailto:customer@pickering.ca) | [pickering.ca/livechat](http://pickering.ca/livechat)

- Animal services
- Building permits
- Burial permits
- Business licenses
- By-law enforcement related to public safety
- Development applications
- Facility and parks amenity closures and enforcement
- Fire services
- Property tax
- Winter maintenance for local roads

**Business Information**

905.420.4625  
[pickering.ca/business](http://pickering.ca/business)  
**Information**  
905.683.7575 | [pickering.ca](http://pickering.ca)

@CityOfPickering

[pickering.ca/covid19](http://pickering.ca/covid19)

- Ambulance
- Organic, garbage and recycling collection
- Policing and enforcement of Provincial Emergency Orders relating to non-essential businesses, social gatherings
- Public health
- Public housing
- Seniors housing
- Shelter support
- Transit (DRT)
- Winter maintenance for regional roads

**Business Information**

905.668.7711 | [durham.ca/business](http://durham.ca/business)  
**Durham Regional Police Service**  
1.888.579.1520  
[info@drps.ca](mailto:info@drps.ca) | [drps.ca](http://drps.ca)  
**Durham Region Public Health Connection Line**  
1.800.841.2729 | [durham.ca/health](http://durham.ca/health)

[durham.ca/covid19](http://durham.ca/covid19)

- Business support and closures
- Colleges and universities
- COVID-19 testing
- Health care
- Hospitals
- LCBO
- List of non-essential businesses
- Schools

**Telehealth Ontario**

1.866.797.0000

**Business Information**

1.888.444.3659  
[ontario.ca/business](http://ontario.ca/business)

**Medical supply donations**

1.868.777.0554  
[ontario.ca/OntarioTogether](http://ontario.ca/OntarioTogether)

[ontario.ca/covid19](http://ontario.ca/covid19)

- Access to credit
- Business support
- Canada Child Benefit
- Canada Emergency Response Benefit
- Canada student loans
- Employee support
- Employment insurance
- Foreign travel and support for Canadians abroad
- Income tax

**Support for individuals**

[canada.ca/en/departement-finance/economic-response-plan.html](http://canada.ca/en/departement-finance/economic-response-plan.html)

**Business and employee support**

[canada.ca/business](http://canada.ca/business)

**Support for Canadians abroad**

1.800.387.3124  
[travel.gc.ca](http://travel.gc.ca)  
[sos@international.gc.ca](mailto:sos@international.gc.ca)

[canada.ca/covid19](http://canada.ca/covid19)

# STAY IN TOUCH WITH THE CONCERNS OF PICKERING AND DURHAM REGION!

## How Does COVID-19 Virus Spread?

Coronaviruses are spread mainly from person to person through close contact. For example, in a household, workplace or health care centre. There is no vaccine available at the moment to protect against the 2019 novel coronavirus.

### Ontario Ministry of Health advises all residents to:

- Practice Social Distancing. Avoid close contact with people outside of your immediate family. Close contact includes being within 2 meters of another person.
- Avoid all travel outside of Canada.
- Self-isolate for 14 days upon your return from travel outside of Canada.

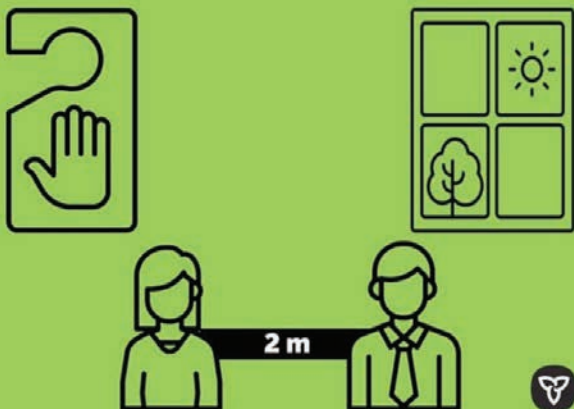
**There are everyday actions that can help prevent the spread of germs that cause respiratory illnesses. Take these everyday steps to reduce exposure to the virus and protect your health:**

- Wash your hands often with soap and water or alcohol-based hand sanitizer.
- Cough and sneeze into your sleeve or a tissue. Dispose of tissue immediately and wash your hands.
- Avoid touching your eyes, nose and mouth.
- Keep surfaces clean and disinfected.

## What are the Symptoms?

If you feel unwell (cough, fever, breathing difficulties), visit [ontario.ca/COVID19](https://ontario.ca/COVID19) to take a self-assessment. If directed to, contact your health care provider, or Durham Health Connection at 905.668.2020 or Telehealth Ontario at 1.866.797.0000.

If you need emergency medical attention, you should call 911 and mention your travel history and symptoms.



## Tax Penalties Waived During COVID-19

To support residents and businesses during this difficult time, the City of Pickering is waiving penalties and interest for 60 days for all residents and businesses effective with the April property tax instalment (April 28).

The 60 day grace period, will end on June 30th, and it is for the April 28, 2020 instalment.

For more information, please visit:

[pickering.ca/propertytax](https://pickering.ca/propertytax)

Or Contact: **905.420.4614** | [propertytaxes@pickering.ca](mailto:propertytaxes@pickering.ca)

## City of Pickering Extends Closures and Cancellations to May



Closures include Chestnut Hill Developments Recreation Complex, Pickering Animal Shelter, Pickering Museum Village, community centres, arenas, and off-leash dog parks. In addition, all playground structures and park amenities

including basketball courts, tennis courts, sports fields, gazebos, splash pads, skateboard parks, and park parking lots will also be closed.

While closed to the public, Pickering City Hall and the Operations Centre remain minimally staffed to ensure the continued delivery of essential and critical services. All Pickering Public Library branches remain closed, but virtual services can be accessed at [picnet.org/digitalresources](https://picnet.org/digitalresources).

Spring leisure programs (including aquatics, fitness, and leisure programs) have been cancelled, and registration for summer 2020 is on hold until further notice. All Pickering Public Library in-house programs have been cancelled until May 31, 2020.

Permits for private events at City facilities, including Library rooms, will be cancelled until May 3, 2020, and refunds will be issued. Permits for sports fields are suspended until May 25, 2020, and no permits for the Summer Ice Program will be issued until further notice.

Additionally, the following City and community-organized events have also been impacted: Petapolooza, Artfest, Whitevale Spring Festival, Easter Parade, D-Day Ceremony & Parade, Ajax-Pickering Rotary Ribfest, Pickering Dragon Boat Festival, and the Adobo Festival.

Visit [pickering.ca/greatevents](https://pickering.ca/greatevents) for status updates

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